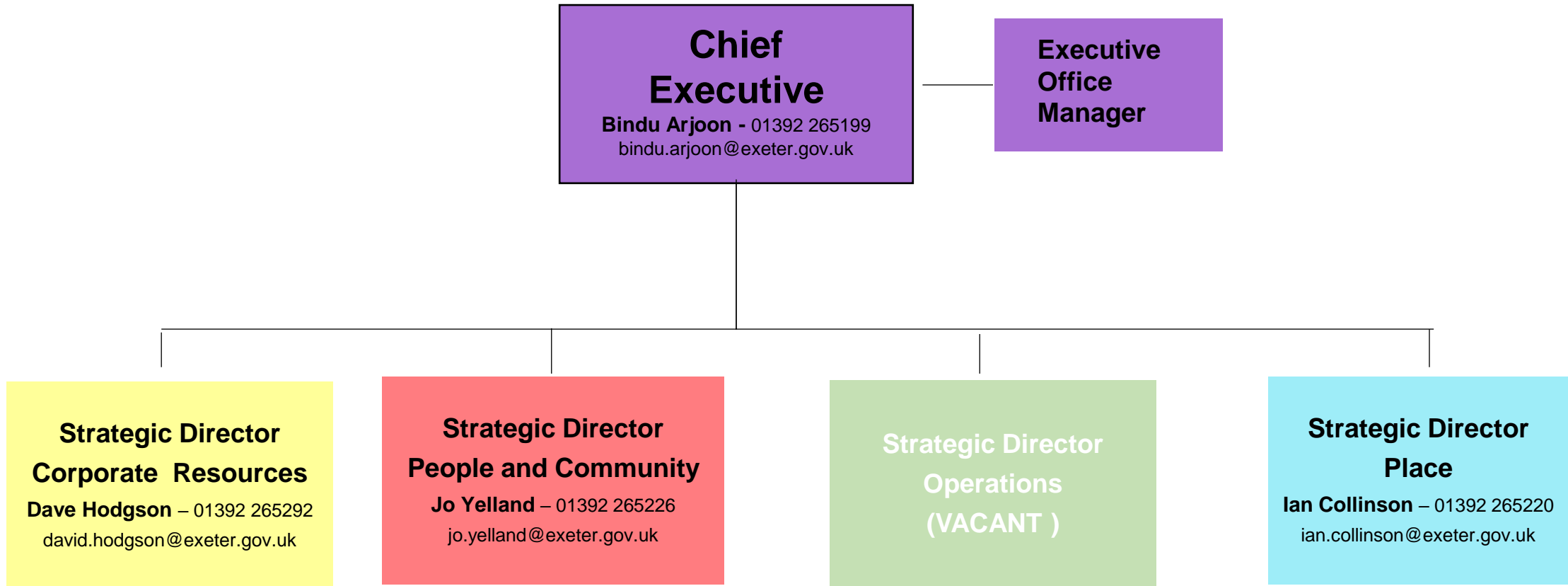


# Organisational Structure

**September 2024**

## SMB Structure



**Strategic Director  
Corporate Resources**  
Dave Hodgson – 01392 265292  
david.hodgson@exeter.gov.uk

**Head of Finance**  
Michelle White - 01392 265221  
michelle.white@exeter.gov.uk

- Accountancy
- Revenues and Benefits
- Exchequer
- Internal Audit Client
- Sundry Debt Collection

**Head of Legal and Democratic  
Services**  
Simon Copper – 01392 265609  
simon.copper@exeter.gov.uk

- Legal Services
- Democratic Services
- Corporate Governance
- Procurement
- Elections/Electoral Registration

**Head of Commercial Assets  
(VACANT)**

- Surveying
- Commercial Property
- Matford Centre and Markets
- Car Parks

**Strategic Director  
People and Community**

**Jo Yelland** – 01392 265226  
jo.yelland@exeter.gov.uk

**Head of  
Digital & Data  
(VACANT)**

- Digitalisation & Website
- Data Governance (Protection) & Systems
- Performance Framework & Business Intelligence
- IT Client
- GDPR
- FOI

**Head of Customers  
& Communities  
(VACANT)**

- Customer Service Centre
- Customer Insight/CRM
- Complaints
- Consultation/Community/Engagement/
- Community Grants
- Wellbeing Exeter

**Head of Housing**

**Lawrence Blake** – 01392 265691  
lawrence.blake@exeter.gov.uk

- Housing Needs & Homelessness
- Private Sector Housing
- Disabled Facilities Grants
- Empty Homes Strategy
- Tenancy Services and Rent

**Head of HR,  
Workforce Planning &  
OD  
(VACANT)**

- HR & OD
- HRIS & Payroll
- H&S at Work
- EDI & Safeguarding
- Wellbeing

**Strategic Director Operations**  
**VACANT**

**Head of Environment & Waste**

**Simon Lane** – 01392 265528  
simon.lane@exeter.gov.uk

- Environmental Health
- Public Health
- Waste Management
- Emergency Planning
- Business Continuity
- Air Quality
- Licensing

**Head of Operations**

**Cat Chambers** – 07449505674  
cat.chambers@exeter.gov.uk

- Parks & Grounds Maintenance
- Cleansing
- Engineering
- Fleet
- Cemeteries
- Harbour & Waterways

**Head of Asset Maintenance**

**Adrian Pengelly** – 01392 265805  
adrian.pengelly@exeter.gov.uk

- HRA, Retrofit and Maintenance
- General Fund Asset Maintenance
- Capital EX
- Facilities Management
- Health and Safety (external)

